

TSS-037-SOPPD-ALL

Subject:	PPD (PanelPlus-Designer) 3.22.0131 Error during setup under Java v. 8		
Model:	All HyPAS models		
Error codes:	-/-		
Classification:	Field measures:	<input type="checkbox"/> Next visit	<input type="checkbox"/> At Maintenance <input checked="" type="checkbox"/> By Case
	Phenomenon:	<input type="checkbox"/> SC/Error <input type="checkbox"/> Image	<input type="checkbox"/> Paper Feeding/Conveying <input checked="" type="checkbox"/> Firmware / Software <input type="checkbox"/> Machine operation
Related to:	-/-		

Corrective Measure / Field Measure

PPD Designer 3.22.0131 Error during installation under windows 7 with last updates with Java Installation 8 v 51 (Picture 1)

Here is a step by step setup instruction:

1. Uninstall all by exiting Java 8 Versions (32bit and 64bit) from your PC.
2. Install Java 8 V 51 (64 bit)

Now the PPD 3.22.0131 should work correctly and the PD Installation and rollout is possible.
If necessary you can install Java 8 v 51 - 32 Bit version.

