

NW-FAX blocked ports issue

Issue description

The port numbers used for NW-FAX were not documented in the fax manuals. When fax communication is not possible using the Network fax card it can be because of blocked ports in the firewall.

AFFECTED PRODUCTS

All MFP FW and FAX drivers use the same ports.

All Kyocera MFP with FAX.

Solution

Make sure the following ports in the firewall are open.

RAW – 9100

KM-WSDL – 9090 and 9091

SNMP – 161

Port - 37096, protocol = Kyocera own protocol